

# **Peace River Winter Swim Club**

## **"Dispute Resolution Policy"**

### **Purpose:**

To provide a system for effective ways to resolve disputes with and among members, in the event that the complaints process has not rendered a satisfactory resolution.

### **Policy:**

- If all parties to a dispute agree to alternate dispute resolution, a mediator or facilitator acceptable to all shall be appointed to facilitate the dispute.
- The mediator or facilitator will decide the format and specify a deadline that both parties must reach a negotiated decision, which will be reported to the Executive and approved.
- The parties will share the costs of mediation and facilitation equally.
- Any negotiated decision will be binding on all the parties and cannot be appealed.